

JEREMY SYME

<http://www.syme.info>

TECHNICAL MANAGER: Internet Technologies

- Accomplished innovator and collaborator with a proven record of using web technologies to solve business problems across the enterprise.
- Recognized leader in web applications and service oriented architecture especially within Medtronic, Inc.-- the global leader in medical technology.
- Unique and powerful combination of business, technical and communication expertise which includes an advanced degree from the Murrow College of Communication, a top 10 communication institution.

Application Development • Online Commerce • Service Orientated Architecture (SOA) • Web Services/WS-*
Project Management • Executive Management Communication • Information Technology
Online Content Management • Vendor/Technology Selection

BLUETOOTH SPECIAL INTEREST GROUP (Kirkland, WA) • 2009 - Current

Director of Online Programs

Manage a team of four developers and one business analyst responsible for the development and maintenance of bluetooth.com and bluetooth.org.

Major contributions

- Managed a \$900,000 department budget
- Successfully managed a complete rebuild and documentation of bluetooth.org
- Achieved a continuous reduction in work request backlogs using Scrum

PHYSIO-CONTROL, INC., A DIVISION OF MEDTRONIC (Redmond, WA) • 1999 - 2008

Principal IT Technologist

Primary responsibility for both strategic and tactical aspects of a Service Oriented Architecture initiative (architectural, technical, governance, and implementation). Drove technology decisions based on a long-term SOA strategy with the goal of increasing IT efficiency.

Major contributions

- Secured multi-year organization commitment for new system integration infrastructure (SOA) by driving alignment between IT, R&D and vendor organizations.
- Proposed, initiated and managed to completion a \$500,000 project--comprised of vendor, technology and implementation decisions--to implement SOA plans.

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- Managed the development of a new Online Commerce platform built on Microsoft SharePoint Server 2007 (MOSS), a \$300,000 project, that provided customers real-time access to ERP system for purchasing products.
- Successfully implemented web service integrations amongst ERP, PLM, CAPA and Online Commerce platform.
- Presented Physio-Control SOA strategy to Medtronic corporate technology council, including CIO.

Sr. IT Business System Analyst

Brought extensive expertise in web applications to bear on business and technical problems. Drove the business to continually look at web based solutions.

Major contributions

- Providing IT specific technical leadership as a core team member in new product development, a first in the history of the company.
- Drove the adoption of Microsoft SharePoint to reduce IT burden and improve employee effectiveness.
- Represented business unit on SOA, eBusiness and Content Management corporate committees.
- Development and support of web applications.
- Internal business and technical consultant on Internet technology.

Web Project Lead/Developer

Sole responsibility for development and technical management of all public facing web properties. My efforts led to the first electronic product catalog as well as custom systems for interacting with distribution partners.

- Coordinated web development from conception to implementation.
- Designed and coded applications and databases for web applications.
- Consultant for strategic, creative and technical web application planning.
- Managed off-site development to meet timeline and functional specifications.
- Documented technical and functional specifications for web applications.

EDUCATION

Master of Arts, Communication (Graduated in top 10%)

Washington State University, Pullman, WA

Bachelor of Music, Music Education

University of Puget Sound, Tacoma, WA